

Re: Sleaford Branch

On behalf of [REDACTED], we would just like to thank you for the absolutely superb service we have had from the Sleaford Branch during the whole of 2006. All their staff from Mick leading at the front, the office backup and the attitude and helpfulness of all the fitters is absolutely second to none. Please would you pass on to them all our good wishes for 2007 and a very Happy Christmas.

Dear Andy,

I would like to express my sincere thanks and gratitude to you and your staff.

I have recently used your services now on two occasions and found it to be friendly, efficient, and professional.

You and your staff were very helpful and friendly and made the experience such that I would always return to Bush Tyres.

It is very refreshing to deal with a Company who value customer service and I would have no hesitation in recommending you to family and colleagues.

Dear Sir

Bush Tyres – Long Sutton

In this day and age of complaining, I thought it would be novel to write in and congratulate your company, especially the Long Sutton branch.

We have used this branch for years and in the last 3 weeks for tyres, punctures and just last week, work in order for the car to pass its MOT.

I think I should have shares!

The Manager and staff are always polite, helpful and efficient.

Please pass on my thanks.

Kind regards

Hello Dave

I am just firing off this short email to let you know once again how grateful I am for the service and attention received at your Beverley Depot.

Thanks to Lee in particular, and the others, for sorting out the sloooooooooooooow puncture on my VW Golf. As usual a caring attitude and attention to detail. And the job done without marking my alloy wheels. Thanks guys!!!

So I bought them some "cloudy" lemonade and a tub of cookies as a gesture of my appreciation - I hope that is not against Company rules.

Dear Sirs

This is just a quick note to tell you how impressed I am with the quality of service I continually receive at Bush Tyres, particularly the Stoneferry branch in Hull (The Beverley branch is actually nearer for me but I always prefer the service at Stoneferry).

I have tried many companies in an attempt to find a better/cheaper service but I always return to Stoneferry. They have helped me a lot recently and I am always impressed with their efficient and courteous service and have since recommended them to several friends. I am particularly impressed with the performance (and price) of two Maxxis tyres they recommended recently,

Knowing how difficult it is to succeed in business I thought you might appreciate this feedback. If Stoneferry's performance is reflected in their sales you might want to adopt them as a role model.

I would be pleased if you would forward this email to Nigel and I wish you ongoing success with your business.

Regards